

CANCELLATION OF THE CONTRACT for one of the following ÖBB discounts



I hereby cancel the contract that I concluded for my following ÖBB product in accordance with § 11 FAGG:

Date of order (DD MM YYYY)*	<input type="checkbox"/> VORTEILSCARD ¹	<input type="checkbox"/> Reservation subscription ²	<input type="checkbox"/> ÖBB Reservierungsrabatt (reservation discount) ³	<input type="checkbox"/> Jubelpackerl for KlimaTicket Ö ³	<input type="checkbox"/> Jubel-Vorteilspackerl ³
Validity start date (DD MM YYYY)*	Card number* or booking code*				

MY CUSTOMER INFORMATION:

<input type="checkbox"/> Mrs/Miss/Ms	<input type="checkbox"/> Mr	<input type="checkbox"/> Unspecified	Preceding title (e.g. Dr.)	First name*
Surname*			Subsequent title (e.g. MA)	
Date of birth (DD MM YYYY)*	Telephone (e.g. +43 1 123456789)			
Street and house number / floor / door*				
Country*	Postcode*	City/town*		

No, I have not claimed any discounts with my ÖBB product.

Yes, I have claimed the following discounts with my ÖBB product: Travel date, place of departure, place of arrival, ticket number or reservation number and amount must be indicated in the cancellation form.

Refund to the account

Holder	
IBAN*	BIC*

Refund to credit card account

Transaction number* (you can find this number on your order confirmation)

- 1) I am aware that the cancellation must take place within 14 days from the conclusion of the contract without giving any reasons. This notice of cancellation must be sent to the ÖBB-Personenverkehr AG, Kundenservice (customer services), Postfach 222, 1020 Wien (Vienna) (Tel. 05-1717, contact form: oebb.at/kontakt). Furthermore, I must send back the **VORTEILSCARD** that I received within 14 days of sending the cancellation notice at the latest and at my own expense. The timely sending of said **VORTEILSCARD** is decisive. As a principle, the charge for the card is refunded within 14 days of receipt of the cancellation notice, but may be denied by the ÖBB-PV AG until the **VORTEILSCARD** or respective verification of the timely sending thereof has been received. The refund will be made to the same means of payment that I used for the purchase. Discounts already used with the **VORTEILSCARD** will be deducted from the refund amount if the service was already started at my request before the expiry of the cancellation period.
- 2) I am aware that the cancellation must take place within 14 days from the order date without giving any reasons. This notice of cancellation must be sent to the ÖBB-Personenverkehr AG, Kundenservice (customer services), Postfach 222, 1020 Wien (Vienna) (Tel. 05-1717, contact form: oebb.at/kontakt). The timely sending of the cancellation form is decisive. As a principle, the subscription charge is refunded within 14 days of receipt of the cancellation notice. The refund will be made to the same means of payment that I used for the purchase. Benefits already used with the subscription will be deducted from the refund amount if the service was already started at my request before the expiry of the cancellation period.
- 3) I am aware that the cancellation must take place within 14 days from the order date without giving any reasons. This notice of cancellation must be sent to the ÖBB-Personenverkehr AG, Kundenservice (customer services), Postfach 222, 1020 Wien (Vienna) (Tel. 05-1717, contact form: oebb.at/kontakt). The timely sending of the cancellation form is decisive. As a principle, the purchase price is refunded within 14 days of receipt of the cancellation notice. The refund will be made to the same means of payment that I used for the purchase. Discounts already used with the ÖBB product will be deducted from the refund amount if the service was already started at my request before the expiry of the cancellation period.

Place, date

Signature (account holder / authorised representative)

* Mandatory fields